Privacy Policy

Last updated: Aug 25, 2024

This Privacy Policy describes how we collect, use, and protect your personal information when you use our website and services.

### Information We Collect

We may collect the following types of information:

- \*\*Personal Information\*\*: Name, email address, phone number, and billing information.

- \*\*Health Information\*\*: Medical history, dietary restrictions, and health goals relevant to our services.

- \*\*Usage Data\*\*: Information on how you interact with our website and services.

### How We Use Your Information

We use your information to:

- Provide and improve our services

- Process payments and bookings

- Communicate with you about appointments and services

- Send promotional offers and newsletters (with your consent)

- Comply with legal obligations

### Data Protection

We implement security measures to protect your personal information, including:

- Encryption of sensitive data

- Regular security audits

- Limited access to personal information by our staff

### Sharing Your Information

We do not sell your personal information. We may share your information with:

- Service providers who assist in our operations

- Legal authorities when required by law

### Your Rights

You have the right to:

- Access your personal information

- Correct inaccurate information

- Request deletion of your data

- Opt-out of marketing communications

### Cookies and Tracking Technologies

We use cookies and similar technologies to improve your browsing experience and analyze website traffic. You can manage cookie preferences through your browser settings.

### Changes to This Policy

We may update this policy periodically. We will notify you of any significant changes by posting a notice on our website.

### Contact Us

If you have questions about this Privacy Policy, please contact us at:

Main number: 817-996-9961 Email: HealingSynergies@gmail.com

By using our website and services, you agree to the terms of this Privacy Policy.

Terms and Conditions

\*\*Acceptance of Terms\*\*

* By accessing and using this website, you accept and agree to be bound by these Terms and Conditions. If you do not agree to these terms, please do not use our site.

## Services

\*\*Massage Services\*\*

Our licensed massage therapists provide various massage modalities. By booking a massage session, you agree to:

- Provide accurate health information

- Arrive on time for appointments

- Give 24 hours notice for cancellations

- Pay for services at the time they are rendered

We reserve the right to refuse service to anyone for any reason.

\*\*Raw Food Diet Programs\*\*

Our raw food diet programs are for informational purposes only and do not constitute medical advice. Consult your physician before making any significant dietary changes. By purchasing our raw food programs, you acknowledge:

- Results may vary for each individual

- You are responsible for ensuring the diet is appropriate for your health needs

- We do not guarantee any specific outcomes

\*\*Energy Healing Services\*\*

Our energy healing services are not a substitute for professional medical care. By booking an energy healing session, you agree that:

- Results are not guaranteed

- You will disclose any relevant medical conditions

- You understand this is a complementary therapy, not medical treatment

## Payments and Refunds

- Full payment is required at time of booking

- We offer a 30-day money back guarantee on digital products

- No refunds on services already rendered

- Rescheduling fees may apply for late cancellations

## Intellectual Property

All content on this website is our property and protected by copyright laws. You may not reproduce or distribute our content without permission.

## Limitation of Liability

We are not liable for any damages arising from use of our website or services. Our total liability is limited to the amount paid for the specific service in question.

## Privacy Policy

We collect and use personal information as outlined in our Privacy Policy. By using our site, you consent to our data practices.

## Changes to Terms

We reserve the right to modify these terms at any time. Changes will be posted on this page with an updated revision date.

By continuing to use our site after changes are posted, you accept the modified terms.

Return and Refund Policy

This policy outlines the terms and conditions for returns and refunds for products and services purchased from our website offering massage, raw food diet, and energy healing services.

### Terms of Return

- Digital Products: 7-day money-back guarantee

- Physical Products: 60 days from the date of receipt

- Services: Non-refundable once rendered

### State of Return

- Digital Products: N/A

- Physical Products: Must be unopened, unused, and in original packaging

- Services: N/A

### Reason for Return

We accept returns for the following reasons:

- Damaged or defective products

- Incorrect items received

- Unsatisfactory quality (for digital products only)

### Process for Return

To initiate a return:

1. Contact our customer service team via email or phone within the specified return period.

2. Provide your order number and reason for return.

3. For physical products, we will provide a return shipping address.

4. For digital products, explain why the product did not meet your expectations.

### Process of Refund

- Approved refunds will be processed within 14 business days of receiving the returned item or approving the refund request.

- Refunds will be issued using the original payment method.

- For physical products, the refund amount will include the purchase price minus any shipping charges, unless the return is due to our error.

- For digital products, full refunds will be issued if the request is approved.

### Additional Terms

- Personalized or custom-made items are not eligible for return.

- Certain health and hygiene products cannot be returned once opened or used.

- Customers are responsible for return shipping costs unless the item is defective or we made an error.

- We recommend using a trackable shipping method for returns.

### Services

- Massage, raw food diet consultations, and energy healing sessions are non-refundable once the service has been provided.

- If you need to cancel or reschedule an appointment, please provide at least 24 hours' notice to avoid cancellation fees.

### Contact Details

For any questions or to initiate a return or refund, please contact our customer service team:

- Email: [insert email address]

- Phone: [insert phone number]

- Hours of Operation: [insert hours]

By making a purchase, you agree to this Return and Refund Policy. We reserve the right to modify these terms at any time, with changes effective upon posting to this page.